



Foreign Affairs and
International Trade Canada

Affaires étrangères et
Commerce international Canada

Canada

Consular Services

Bon Voyage, But...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS
2011/2012

Travel.gc.ca



See inside for your
Emergency
Contact Card

Bon Voyage, But...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS

2011/2012

Published by Foreign Affairs and International Trade Canada

To obtain more information or additional free copies of this booklet, visit your nearest Passport Canada office, check the Consular Services website (travel.gc.ca), e-mail enqserv@international.gc.ca, or call 1-800-267-8376 (in Canada) or 613-944-4000.

This publication is available in alternative formats upon request.

Ce document est aussi disponible en français sous le titre Bon voyage, mais...

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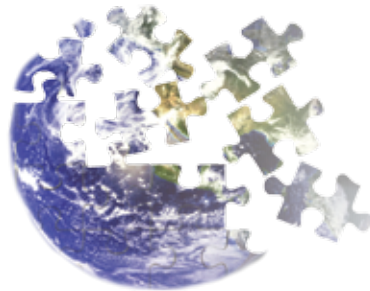


CONTENTS

SPREAD YOUR WINGS, BUT STAY ON YOUR TOES	2
What are Canadian consular services?	3
Services offered by consular officials	3
Services <i>not</i> offered by consular officials	4
Emergency consular services	5
BEFORE YOU GO	7
Inform yourself	7
Your Canadian passport	9
Visas and other entry requirements	11
Children travelling abroad	11
Travel with a same-sex spouse	13
Dual citizenship	13
Travellers with disabilities	15
Protecting your health	16
Travelling by car	19
Money matters	19
Avoiding customs difficulties	20
Transport of dangerous goods	20
ON YOUR WAY	21
Taking precautions	21
Foreign laws and customs	22
Crime and punishment	23
Judicial process	23
Illegal drugs	25
COMING HOME	26
Departure tax	26
Duty- and tax-free personal exemptions	26
Be aware and declare	27
Illegal souvenirs	28
CANADIAN GOVERNMENT OFFICES ABROAD	29
FOR MORE INFORMATION	57

SPREAD YOUR WINGS, BUT STAY ON YOUR TOES

For many of us, international travel is all about leaving familiar ground, soaring and exploring the world near and far. But taking off without a “flight plan,” without informing and preparing ourselves for what lies ahead in a foreign land, can have serious consequences, causing our international adventures to run aground.



This booklet is a companion to your Canadian passport. It offers vital information about:

- your passport, how to protect it, and what to do if it is lost or stolen;
- how to travel safely and responsibly, steer clear of the troubles many travellers experience abroad, and deal with the challenges that may arise; and
- consular services available to Canadians around the world.

It also includes:

- a directory of Canadian government offices abroad and contact information for Foreign Affairs and International Trade Canada’s Emergency Operations Centre; and
- an Emergency Contact Card for you to note the coordinates of the nearest Canadian government office abroad and carry with you in case you need help.

We urge you to read this booklet before you leave home. Keep it close to you while exploring the world. And have a safe and enjoyable journey!

WHAT ARE CANADIAN CONSULAR SERVICES?

With more than 260 points of service in 150 countries worldwide, Foreign Affairs and International Trade Canada is ready to assist Canadians travelling, working, studying, or living abroad. Before you leave Canada, it is important to know which services we do and do not provide and to realize that not all Canadian government offices abroad provide the same services. The following list includes some examples of consular services (see travel.gc.ca/servicesoffered for a more complete list). The \$ symbol indicates which services are provided for a fee.

SERVICES OFFERED BY CONSULAR OFFICIALS IN EMERGENCIES

- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation if a necessary treatment is not available locally (\$).
- Provide advice and contact information on local police and medical services to victims of robbery, sexual assault, or other violence.
- Provide assistance in cases of missing persons or the abduction of a child to another country.



WHEN LEGAL ISSUES ARISE

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure you are treated fairly under a country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Notarize certain Canadian documents (\$).

WHEN OTHER ISSUES ARISE

- Replace a lost, stolen, damaged, or expired passport (\$).
- Transfer funds if urgent financial assistance is required (\$).
- Contact relatives or friends to request assistance in sending you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications for approval by Citizenship and Immigration Canada.

- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Advise local police in Canada to contact next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death (although consular officials cannot interfere in a local investigation or legal matter).

SERVICES NOT OFFERED BY CONSULAR OFFICIALS

WHEN LEGAL ISSUES ARISE

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail or pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.

- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.
- Issue letters of guarantee.

WHEN OTHER ISSUES ARISE

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel, or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation, or repatriation costs of a deceased Canadian.
- Coordinate and pay for search-and-rescue efforts to locate missing Canadians.

EMERGENCY CONSULAR SERVICES

Emergency consular assistance is available 24 hours a day, seven days a week. For emergency help during office hours, contact the nearest Canadian government office abroad or the Emergency Operations Centre in Ottawa, where an experienced consular officer is always on hand. You may be asked to leave a message for a prompt return call. Make sure your message is clear and that you provide a telephone number or contact address.

Where there is no Canadian office, an Australian or British government office will provide you with emergency services. These and possibly other foreign offices can also contact the nearest Canadian government office on your behalf.



EMERGENCY CONTACT INFORMATION

Outside Canada

- **613-996-8885** (call collect to Ottawa, where service is available)
- See the directory of **Canadian government offices abroad** (pages 29 to 56), including **toll-free numbers to Ottawa** (where service is available).

Inside Canada

- **1-800-267-6788**
- **613-944-6788**

TTY

- **613-944-1310**
- **1-800-394-3472** (toll-free to Ottawa from the U.S. and Canada only)

E-mail

- **sos@international.gc.ca**

Online

- Complete an Emergency Contact Form at **travel.gc.ca/emergencies**.

BEFORE YOU GO

INFORM YOURSELF

Before you leave Canada, take time to learn about your destination and make sure it is safe to travel there. Some countries experience ongoing wars, insurgencies, or sporadic unrest that could impact on your travel plans. Trip cancellation insurance may be null and void if a Travel Warning is already in effect when a trip is booked. To find out more, see “Stay safe — stay tuned” on page 8.

BEFORE YOU GO ABROAD, WE ADVISE YOU TO

- Learn the location of Canadian government offices in the countries you plan to visit, note this information on the Emergency Contact Card provided on the inside front cover of this booklet, and carry the card with you at all times

(see page 29 or visit **travel.gc.ca/offices** for a detailed list of Canadian government offices abroad).

- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 6).

SAFE-TRAVEL PUBLICATIONS



This booklet is supplemented by a range of other free publications on such topics as living abroad, dual citizenship, children’s issues, and women travellers.

To order print versions, call **1-800-267-8376** (in Canada) or **613-944-4000**. To order or download copies online, visit:

travel.gc.ca/publication



STAY SAFE – STAY TUNED

Connect with the world and keep posted on travel advice for more than 200 destinations.

- Country Travel Reports and Warnings (travel.gc.ca/travelreports) offer information on safety and security, local laws and customs, entry requirements, health conditions, and other important travel issues.
- Global Issues (travel.gc.ca/issues) feature wide-ranging information on evolving situations of concern to Canadians abroad.
- Daily e-mail Travel Updates (travel.gc.ca/updates) alert you to changes in our Travel Reports, Warnings, and Global Issues.
- RSS feeds (travel.gc.ca/rssfeeds) provide you with the latest information on countries of your choice.
- Other online resources focus on a variety of travel issues, such as documentation, transportation, citizenship, and emergencies.

Wherever you go, wherever you are, visit:
travel.gc.ca

YOUR CANADIAN PASSPORT

A Canadian passport is the only reliable and universally accepted travel and identification document for Canadians. You and each family member must have a valid passport for travel outside Canada. Application forms are available at:

- passportcanada.gc.ca;
- Passport Canada offices;
- Service Canada centres;
- Canada Post outlets; or
- Canadian government offices abroad.

Canadian travellers should plan ahead and apply for a passport before booking an international flight. To avoid delays in obtaining your passport, ensure your application is complete. Processing times may vary depending on the volume of applications received and, in certain cases, the complexity of routine verifications and security checks. Consult Passport Canada's website for the latest processing times.



KEEP YOUR PASSPORT SAFE

Do not leave your passport unattended. Keep it safely on your person, in an inside pocket, or in a hidden security wallet.

Make photocopies of your passport's identification page and of your identification cards. For added security, keep copies separate from originals when travelling and leave copies with a friend or relative at home. In addition to your Canadian passport, we recommend that you carry your birth or citizenship certificate. These precautions may speed up the replacement of a lost passport.

If a passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for rules and restrictions regarding passport validity. Some countries will not let you enter if your passport is due to expire within six months.

If you are required to send away your passport to obtain a visa, we suggest that you use a secure courier service and enclose a stamped, self-addressed envelope.

IF YOUR PASSPORT IS LOST, STOLEN, OR DAMAGED

Report the loss or theft immediately to the local police (either in Canada or abroad) and to Passport Canada or the nearest Canadian government office abroad.

Before a new passport can be issued, you must complete an application form, present documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), submit new photographs, pay the required fee, and complete a *Statutory Declaration Concerning a Lost, Stolen, Damaged, Destroyed or Inaccessible Canadian Passport or Travel Document* form (PPTC 203).



If you regain possession of a passport that was reported lost or stolen, **do not use it for travel**, as you will encounter difficulties. **Return it immediately** to Passport Canada or the nearest Canadian government office abroad.

If your passport is damaged, apply for a new one. Otherwise, you could encounter significant delays at passport checkpoints, airlines might prohibit you from boarding, and you may be refused entry or exit at border crossings.

VISAS AND OTHER ENTRY REQUIREMENTS

You need a visa to enter certain countries. The most common categories are business, work, student, and tourist visas. Be sure to obtain any visas and fulfill all entry requirements well before travelling. For details, consult with your travel counsellor or the destination country's embassy or consulate in Canada (see our website for a list of foreign government offices accredited to Canada).

Some examples of entry requirements include:

- a certified criminal record check (provided by the RCMP);
- a medical certificate;
- proof of HIV testing; and
- a yellow fever vaccination certificate (if you are arriving from an infected area).

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement, or any visas that demonstrate that you plan to visit another country.

CHILDREN TRAVELLING ABROAD

All children need a valid Canadian passport to travel abroad. The practice of adding a child's name to a parent's passport is no longer permitted. Make sure you and/or your child also carry supporting identification, such as birth certificates, baptismal certificates, citizenship cards, records of landing,

or certificates of Indian status. Check with each destination country's embassy or consulate regarding additional entry conditions and documentation that may be required, including divorce papers, custody court orders, or a death certificate (if one parent is deceased). These documents will also help prove your citizenship, residency, and custodial rights when returning to Canada. Keep some form of identification in your child's pocket in case you are separated. Carry recent photographs of your child for emergency identification purposes.

We strongly recommend that children under 18 carry a consent letter to facilitate entry into the destination country. A letter should be obtained from every person or organization with custodial rights, guardianship rights, or parental authority (in Quebec only). For example, children travelling alone, with groups, or with only one custodial parent should carry a consent letter proving they have permission to travel. We recommend that you have the

consent letter certified, stamped, or sealed by an official with the authority to administer an oath or solemn declaration (i.e., a commissioner for oaths, notary public, or lawyer), so the validity of the letter will not be questioned. See travel.gc.ca/letter for a sample consent letter.

Seek advice from a lawyer if you cannot obtain the consent of the other parent or if a custody dispute might develop while your child is abroad. Custody arrangements in Canada may not be recognized in another country. In some cases, you or your child may



not be allowed to leave that country. Check your status with the country's embassy or consulate in Canada before going abroad. If you have questions about custody issues, contact our Children's Issues Section at **1-800-387-3124** (in Canada) or **613-996-8885**.

Some airlines will escort and supervise an unaccompanied child from check-in through arrival. Note that airlines require a parent or guardian to stay at the airport until a flight has departed. The person greeting the child at the point of arrival must have appropriate identification and authorization. Be sure to contact the transportation company in order to observe any other policies that may apply.

For more information, see travel.gc.ca/child.

TRAVEL WITH A SAME-SEX SPOUSE

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Same-sex civil unions are more widely recognized. Attempting to

enter another country as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries and could result in a prison or death sentence. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

DUAL CITIZENSHIP

You are permitted by Canadian law to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, where authorities may prevent Canada from providing you



REGISTRATION OF CANADIANS ABROAD

A free service that could save your life

If you are travelling or living abroad, sign up for the **Registration of Canadians Abroad** service. Registration enables us to reach you in case of an emergency abroad, such as an earthquake or civil unrest, or inform you about an emergency at home.

Sign up online at travel.gc.ca/register or register by mail, fax, or in person.

For more information, call **1-800-267-6788** (in Canada and the U.S.) or **613-944-6788**.

**Information obtained through registration is confidential and is used in accordance with the provisions of Canada's Privacy Act.*



with consular assistance. This situation is especially likely if you do not use your Canadian passport to enter the second country. However, your Canadian citizenship may still not be recognized in certain countries, even if you travel with a Canadian passport.

If you are considered a national of another country, you may be compelled to do military service, required to

pay taxes, or subject to increased scrutiny by immigration and security officials. Dual citizenship can also cause problems in a third country if there is confusion over which citizenship you used to gain entry. To avoid unpleasant surprises, find out if you, your spouse, or any other family member may be a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and

to present themselves as Canadians to foreign authorities.

For more information, see our booklet *Dual Citizenship: What You Need to Know*.

You cannot use a Certificate of Canadian Citizenship instead of a Canadian passport to travel abroad. **A Certificate of Canadian Citizenship is not a travel document.** A Canadian passport is the only reliable and universally accepted travel and identification document available to Canadians for the purpose of international travel. Canadian citizens returning to Canada who present other documents, such as a Certificate of Canadian Citizenship, birth certificate, provincial driver's licence, or foreign passport, instead of a Canadian passport, may face delays or be denied boarding by transport companies.

TRAVELLERS WITH DISABILITIES

Travellers with visual, hearing, mobility, or other impairments may have difficulty meeting their needs in certain countries. For information on

government services for disabled travellers, meeting special needs, parking privileges, and travelling with a service animal, see the "Frequently Asked Questions" section of our website at travel.gc.ca/faq.



PROTECTING YOUR HEALTH

Provided by the Public Health Agency of Canada

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before going abroad. Contact a travel medicine clinic or your physician at least **six weeks before departure** for an individual health assessment. Your physician will assess your need for vaccinations, preventive medication, and advice on precautions you can take to avoid disease while travelling.

VACCINATION, PREVENTIVE MEDICATION, AND PERSONAL PROTECTIVE MEASURES

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history, and anticipated itinerary, a healthcare provider can assess your individual health risks and advise you on vaccination

requirements, your need for preventive medication (e.g., for malaria), and personal protective measures.

Ensure that your routine immunizations, such as tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps, and rubella, are up-to-date. Proof of yellow fever vaccination may be required to enter some countries. Be aware that some vaccinations and preventive medications can take time to become effective.

If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For further information, visit the Public Health Agency of Canada's Travel Health website at travelhealth.gc.ca.

MEDICATION

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original

prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen.

Do not try to save luggage space by combining medications in one container. Keep all medications in the original, labelled container to avoid customs problems.

Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally

available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

WELL ON YOUR WAY

The booklet *Well on Your Way* offers valuable advice on how to protect your health while abroad, including information on:

- assessing travel health risks;
- taking preventive measures before, during, and after international travel;
- coping with a health emergency abroad; and
- obtaining consular services in the event of a health emergency.



To order your booklet today, call **1-800-267-8376** (in Canada) or **613-944-4000** or download a copy at travel.gc.ca.



SUPPLEMENTAL TRAVEL HEALTH INSURANCE

Do not rely on your provincial or territorial health plan to cover costs if you get sick or are injured while abroad. Out-of-country health care can be costly, and your health plan may not cover any medical expenses abroad. It is your responsibility to seek information from your provincial or territorial health authority and to obtain supplementary travel insurance and understand the terms of your policy.

Carry details of your insurance with you while travelling and leave a copy with a friend or relative at home.

Your provincial or territorial health insurance plan will become invalid if you live

elsewhere beyond a certain length of time. Personal medical insurance is available for individuals and their dependants living outside Canada for extended periods. Check with your insurer before you leave Canada.

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption, and/or lost luggage coverage. Doing so can prevent major disruptions and additional costs.

POST-TRAVEL MEDICAL MATTERS

See your doctor if you become sick or feel unwell after returning to Canada. Inform the doctor, without

being asked, that you have been travelling or living outside Canada and where you have been. Explain your travel history and any treatment you received.



TRAVELLING BY CAR

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult our Country Travel Reports or the Canadian Automobile Association (CAA).

READY OR NOT!

Find out if you're up to the challenge of an emergency in a foreign country by taking a trip through our online action mazes at:

travel.gc.ca/mazes

MONEY MATTERS

Canadian currency and traveller's cheques are rarely accepted abroad. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of a country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed.

AVOIDING CUSTOMS DIFFICULTIES

Before taking valuable items abroad, use the free identification service at any office of the Canada Border Services Agency (CBSA). Your valuables will be listed on a form that you can take with you and present to a Border Services Officer upon your return, as proof of ownership. For more information, consult the CBSA publications *Declare* or *Travelling Outside Canada*.



TRANSPORT OF DANGEROUS GOODS

Passengers are generally not permitted to transport dangerous goods aboard aircraft, whether in carry-on luggage, in checked baggage, or on their person. Certain goods, such as medicinal products, toiletry articles, and alcoholic beverages (in retail packaging), are allowed. Be especially aware of restrictions on liquids, gels, and aerosols packed in carry-on luggage. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website (www.tc.gc.ca/air) to find out what you can and cannot take with you.

ON YOUR WAY TAKING PRECAUTIONS

The same safety rules apply while abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted.

- Be sure not to wander into unknown areas—find out how safe they are first.
- Never leave drinks unattended while in bars or nightclubs and never accept food or drink from strangers. Drugs may be present that could put you at risk of sexual assault and robbery.
- Do not pick up hitchhikers or cross borders with people you have just met.
- Watch your luggage and make sure it is locked.
- Never take anything, even an envelope, across a border for someone else.
- Do not display large amounts of money or expensive jewellery in public.
- Use a money belt or a case with concealed sections for valuables.
- Remember to telephone home, particularly if you have promised family members or friends that you will do so. Consular Services receives thousands of calls every year from

If you are a Canadian victim of violent crime in a foreign country, you may be eligible for emergency financial assistance through the **Victims Fund**, administered by Justice Canada. For more information, visit www.justice.gc.ca/victimsa-broad or call the Victims Fund Manager at **1-888-606-5111**.





worried family members or friends who have not received a promised call.

- Keep a separate record of your traveller's cheques and credit cards.
- Never carry your passport, travel tickets, identification documents, cash, credit cards, and insurance papers together. If you do so, you risk being left with no identification or funds in case of theft or loss.
- Use the safety deposit box at your hotel. Never leave valuables in your room.

FOREIGN LAWS AND CUSTOMS

When travelling or living in a foreign country:

- **Familiarize yourself with the way of life.** Respect that country's laws, religions, culture, class structure, and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.
- **Respect local dress codes.** In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.
- **Be especially respectful of religious sites,** such as temples, mosques, churches, and synagogues. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of

religious artifacts, buildings, or local people.

- **Never take photographs of military facilities,** a harbour where naval vessels are docked, or industrial installations such as oil refineries. Your camera could be confiscated, and you could even come under suspicion of espionage.

CRIME AND PUNISHMENT

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The legal systems of other countries can be very different from that in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends, and ensure you receive fair treatment **according to the standards of that country.** They cannot, however, wield any influence to reduce your sentence or fine.

Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult canadianheritage.gc.ca/travel.

JUDICIAL PROCESS

Never assume that the legal system of another country is the same as at home. "Innocent until proven guilty" is not a universal principle.

If you are accused of a crime, you may be detained for an indefinite period, with no opportunity for bail, pending a verdict. In certain countries, you may not have a right to legal representation or to a trial in your own language.



Some countries do not recognize or respect religious freedom; freedom of association, speech, or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

If you do find yourself in legal trouble, contact the nearest Canadian government office at once. If you cannot do so yourself, have someone else do it for you.

SEXUAL EXPLOITATION OF CHILDREN

It is illegal to have sexual relations with children, whether in Canada or abroad. Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at laws.justice.gc.ca). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

ILLEGAL DRUGS

While recreational drugs may be readily available in some countries, their purchase, consumption, import, and export are prohibited almost everywhere. Buying and using drugs, even in countries where such practices are common, can lead to criminal charges, heavy fines, and long prison sentences. If you break the law in another country, you are subject to that country's judicial system.

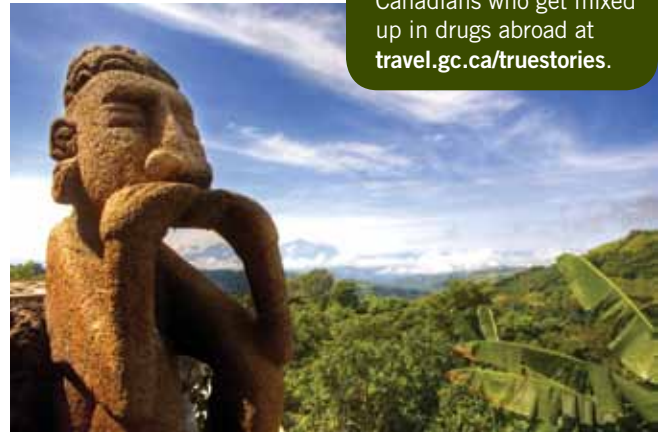
Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you



may not be carrying anything illegal, your companions may be. And never take a package that is not yours across a border. For details, consult travel.gc.ca/drugs.

TRUE STORIES

Learn from the real-life misadventures of young Canadians who get mixed up in drugs abroad at travel.gc.ca/truestories.



COMING HOME

DEPARTURE TAX

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving a foreign country, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

DUTY- AND TAX-FREE PERSONAL EXEMPTIONS

Provided by the Canada Border Services Agency

When you return to Canada, you may qualify for a personal exemption, depending on the length of your absence. Your personal exemption allows you to bring goods of a certain value into Canada without paying duty and taxes.

ALCOHOLIC BEVERAGES

If you meet the minimum age requirements of the province or territory where you enter Canada and have been absent for at least 48 hours, you can include limited quantities of alcoholic beverages (products

that exceed 0.5% alcohol by volume) in your personal exemption. You may bring back only **one** of the following maximum quantities of alcoholic beverages free of duty and taxes:

- 1.5 litres (52 oz.) of wine;
- 1.14 litres (40 oz.) of alcoholic beverages; or
- 8.5 litres of beer or ale.

TOBACCO PRODUCTS

If you are 18 years of age or over, you are allowed to bring **all** of the following amounts of tobacco products into Canada free of duty and taxes within your personal exemption:

- 200 cigarettes;
- 50 cigars;
- 200 grams (7 oz.) of manufactured tobacco; **and**
- 200 tobacco sticks.

Unless they are marked “Canada-Duty Paid—Droit acquitté,” tobacco products included in a personal exemption are still subject to a minimum duty (in accordance with the Excise Act, 2001).

If you are outside Canada for...	your personal exemption is...	with the following conditions:
24 hours or more	C\$50	<ul style="list-style-type: none">• You must have all of the goods with you when you arrive at the Canadian border.• You <i>cannot</i> include alcohol or tobacco products in this exemption.• If the goods are worth more than C\$50, you cannot claim this personal exemption and must pay full duty and taxes on all goods brought in.
48 hours or more	C\$400	<ul style="list-style-type: none">• You must have all of the goods with you when you arrive at the Canadian border.• You can include limited quantities of alcohol and tobacco products in this exemption. See “Alcoholic beverages” and “Tobacco products” for details.
7 days or more	C\$750	<ul style="list-style-type: none">• With the exception of alcohol and tobacco products, you do not need to have the goods with you when you arrive at the Canadian border.• You can include limited quantities of alcohol and tobacco products in this exemption. See “Alcoholic beverages” and “Tobacco products” for details.• When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

BE AWARE AND DECLARE

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The brochure *Travelling Outside Canada*, published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year.



If you have any questions about what you can bring home, contact the CBSA Border Information Service Line (see page 57).

ILLEGAL SOUVENIRS

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits or vegetables, plants, animals, or products made from their skins or feathers, contact the Canadian Food Inspection Agency beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult beaware.gc.ca.

For information on importing weapons, contact the Canadian Firearms Program.

A list of products banned in Canada due to safety hazards can be found on the website of

Health Canada under “Consumer Product Safety.”

There are more than 30,000 species of wild animals and plants regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.



CANADIAN GOVERNMENT OFFICES ABROAD

The directory in the following pages identifies where to seek consular assistance in each country. The telephone numbers in this directory indicate the country code first and then the city/area code. If you are unable to contact an office abroad, please verify the codes with your telephone operator.

If you are calling...	then you must dial...
overseas from Canada	011 before the country code.
Bermuda, the Caribbean, or the United States from Canada	1 before the city/area code (no country code required).
within the country where the office is located	the city/area code first.
from one country (other than Canada) to another	the local code for international calls before the country and city/area codes of the number you wish to reach. Note: you may have to use a different city/area code from the one indicated in the directory below.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones, or pay phones.

Also, a phone card, coins, tokens, or an international long-distance fee may be required to complete the call.

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

If this symbol appears in the directory...	it means this location offers...
	passport services.
★	very limited consular services.
	consular services to Canadians through an Australian, British, or Swedish government office (Canada has consular sharing agreements with these countries).

The information in this directory is subject to change. Consult travel.gc.ca/offices for the most up-to-date list of Canadian government offices abroad, including postal addresses.

AFGHANISTAN

www.afghanistan.gc.ca
Embassy of Canada, St. N°. 15,
House N°. 256, Wazir Akbar Khan, Kabul
☎ 93 (0) 799-742-800
kabul@international.gc.ca

ALBANIA

Consulate of Canada, Rr. Deshmoret e 4
Shkurtit, Pallati i Ri mbrapa Akademise
se Arteve, Kati II, Tirana
☎ 355 (4) 225-7274, -7275
canadalb@canada.gov.al

ALGERIA

www.algeria.gc.ca
Embassy of Canada, 18 Mustapha Khalef
St., Ben Aknoun, Algiers
☎ 213 (0) 770-083-000
alger@international.gc.ca

ANDORRA

See Spain, Madrid

ANGOLA ★

Consulate of Canada, Rua Rei
Katyavala 113, Luanda
☎ 244 222 448-371, -377, -366
consul.can@angonet.org

ANGUILLA

See Barbados

ANTIGUA AND BARBUDA

See Barbados

ARGENTINA

www.argentina.gc.ca
Embassy of Canada, Tagle 2828,
C1425EEH Buenos Aires
☎ 54 (11) 4808-1000
bairs-cs@international.gc.ca

ARMENIA ★

Consulate of Canada, 1 Amirian St., Hotel
Marriott, Suite 306, Yerevan
☎ 374 (10) 56-79-90
concdca@gmail.com

ARUBA

See Curaçao

AUSTRALIA

www.australia.gc.ca
Canberra 
High Commission of Canada, Commonwealth
Av., Canberra, ACT 2600
☎ 61 (2) 6270-4000
cnbra@international.gc.ca
Melbourne ★
Consulate of Canada, 101 Collins St.,
Level 27, Melbourne, VIC 3000
☎ 61 (3) 9653-9674
Perth ★
Consulate of Canada, 267 St. George's
Terrace, 3rd Floor, Perth, WA 6000
☎ 61 (8) 9322-7930

Sydney

Consulate General of Canada,
111 Harrington St., Level 5, Quay West
Building, Sydney, NSW 2000
☎ 61 (2) 9364-3000
sydney@international.gc.ca

AUSTRIA

www.austria.gc.ca
Toll-free to Ottawa: 00-800-2326-6831
Embassy of Canada, Laurenzenberg 2,
A-1010, Vienna
☎ 43 (1) 531-38-3000
vienn-cs@international.gc.ca

AZERBAIJAN

See Turkey, Ankara

AZORES

See Portugal, Ponta Delgada

BAHAMAS ★

Consulate of Canada, Shirley Street
Plaza, Nassau
☎ (242) 393-2123, -2124
cdncon@batelnet.bs

BAHRAIN ★

Toll-free to Ottawa: 800-00-732
Consulate of Canada, Al Jasrah Tower,
12th Floor, Building N°. 95, Rd. 1702,
Block 317, Diplomatic Area, Manama
☎ 973 (17) 536270
canadabh@qayszubilaw.com

BANGLADESH

www.bangladesh.gc.ca
High Commission of Canada, United Nations Rd., Baridhara, Dhaka
☎ 880 (2) 988-7091, -2, -3, -4, -5, -6, -7
dhaka@international.gc.ca

BARBADOS 🇧🇧

www.barbados.gc.ca
High Commission of Canada, Bishop's Court Hill, St. Michael, P.O. Box 404, Bridgetown BB11113
☎ (246) 629-3550
bdgtn@international.gc.ca

BELARUS

See Poland

BELGIUM

www.belgium.gc.ca
Toll-free to Ottawa: 00-800-2326-6831
Antwerp (Antwerpen) ★
Consulate of Canada, Sint Pietersvliet, 15, B-2000 Antwerp
☎ 32 (3) 220-0211
Brussels 🇧🇪
Embassy of Canada, Av. de Tervuren 2, 1040, Brussels
☎ 32 (2) 741-0611
bru@international.gc.ca

BELIZE

Consulate of Canada, 80 Princess Margaret Dr., Belize City
☎ 501 223-1060
cdncon.bze@btl.ne

BENIN ★

Unité d'appui à la Coopération canadienne, Haie Vive, behind Tri-postal and Cotonou Airport
☎ 229 21-30-24-79
alcona_ade@yahoo.fr

BERMUDA

Toll-free to Ottawa: 1-800-387-3124
Consulate of Canada, 73 Front St., 4th Floor, Hamilton HM 12
☎ (441) 292-2917

BOLIVIA

Embassy of Canada, 2678, Calle Victor Sanjinez, Edificio Barcelona, 2nd Floor, Plaza España (Sopocachi), La Paz
☎ 591 (2) 241-5141
lapaz@international.gc.ca

BONAIRE

See Curaçao

BOSNIA AND HERZEGOVINA

See Hungary

BOTSWANA

Consulate of Canada, Mokolwane House, Fairgrounds, Gaborone
☎ (267) 390-4411
canada.consul@info.bw

BRAZIL

www.brazil.gc.ca
Toll-free to Ottawa: 0-800-891-6614
Belo Horizonte ★
Consulate of Canada (Edifício Lumiere: Hospital de Olhos Dr. Ricardo Gui-marães), Rua da Paisagem 200, 3rd Floor, Vila da Serra, Belo Horizonte
☎ 55 (31) 3047-1225
consul.belo@canada.org.br
Brasília 🇧🇷
Embassy of Canada, Setor de Embaixadas Sul, Av. das Nações, Quadra 803, Lote 16, 70410-900 Brasília, D.F.
☎ 55 (61) 3424-5400
brsla@international.gc.ca
Rio de Janeiro
Consulate General of Canada, Av. Atlântica 1130, 5th Floor, Copacabana, 22021-000 Rio de Janeiro
☎ 55 (21) 2543-3004
rio@international.gc.ca
São Paulo 🇧🇷
Consulate General of Canada, Centro Empresarial Nações Unidas - Torre Norte, Av. das Nações Unidas, 12901, 16th Floor, 04578-000 São Paulo
☎ 55 (11) 5509-4321
spalo@international.gc.ca

BRITISH VIRGIN ISLANDS

See Barbados

BRUNEI DARUSSALAM 🇧🇳

www.brunei.gc.ca
High Commission of Canada, 5th Floor, Jalan McArthur Building, N^o. 1, Jalan McArthur, Bandar Seri Begawan
☎ 673 (2) 22-00-43
bsbgn@international.gc.ca

BULGARIA ★

Consulate of Canada, 7 Pozitano St., Block #3, 1st Floor, Office #4, 1000 Sofia
☎ 359-2-969-9710
consular@canada-bg.org

BURKINA FASO 🇧🇫

www.burkinafaso.gc.ca
Embassy of Canada, 316 Professeur Ki-Zerbo St., Ouagadougou
☎ 226 50-31-18-94
ouaga@international.gc.ca

BURMA 🇲🇲

www.burma.embassy.gov.au
Australian Embassy, 88 Strand Rd., Rangoon
☎ 95 (1) 251-810
austembassy.rangoon@dfat.gov.au

BURUNDI ★

Consulate of Canada, 4708, boul. de l'Uprona, Bujumbura
☎ 257 22 24-58-98
bujumbura@canadaconsulate.ca

CAMBODIA 🇰🇲

www.cambodia.embassy.gov.au
Embassy of Australia, N^o. 16B National Assembly St., Sangkat Tonle Bassac, Khan Chamkamon, Phnom Penh
☎ 855 (23) 213-470
australian.embassy.cambodia@dfat.gov.au

CAMEROON

www.cameroon.gc.ca

Douala

Consulate of Canada, a/s PRO-PME,
68, Av. Charles de Gaulle, Douala

☎ 237 3343-2934

consulatdouala@propme.com

Yaoundé 🇨🇲

High Commission of Canada, Immeuble
STC-TOM, Place de l'Hôtel de Ville,
Yaoundé

☎ 237 2223-2311

yunde@international.gc.ca

CAPE VERDE

See Senegal

CAYMAN ISLANDS ★

Consulate of Canada, 3rd Floor, Landmark
Square, Unit 3F, 64 Earth Close, Seven
Mile Beach

☎ (345) 949-9400

cdncon.cayman@candw.ky

CENTRAL AFRICAN REPUBLIC ★

Consulate of Canada, Cabinet ARC,
Bangui

☎ 236 21-61-30-39

consulatbangui@yahoo.fr

CHAD ★

Consulate of Canada, rue 5041, porte
964, Quartier Moursal, N'Djamena

☎ 235 2253-4280;

235 6629-6505 (after hours)

honcon@honconca-chad.org

CHILE

www.chile.gc.ca

Antofagasta ★

Consulate of Canada

☎ 56 (55) 24-7652

honcon.canada.antofagasta@gmail.com

Concepción ★

Consulate of Canada

☎ 56 (41) 224-0709

honcon.canada.concepcion@gmail.com

Santiago 🇨🇱

Embassy of Canada, Nueva Tajamar
481, Torre Norte, 12th Floor, Las Condes,
Santiago

☎ 56 (2) 652-3800

stago@international.gc.ca

CHINA

Beijing 🇨🇳

www.beijing.gc.ca

Embassy of Canada, Consular Section,
19 Dongzhimenwai Dajie, Chao Yang
District, Beijing 100600

☎ 86 (10) 5139-4000

beijing.consular@international.gc.ca

Chongqing

www.chongqing.gc.ca

Consulate of Canada, Room 1705,
Metropolitan Tower, Wu Yi Lu, Yu Zhong
District, Chongqing 400010

☎ 86 (23) 6373-8007

chonq@international.gc.ca

Guangzhou 🇨🇳

www.guangzhou.gc.ca

Consulate General of Canada, China
Hotel Office Tower, Suite 801, Liu Hua Lu,
Guangzhou, Guangdong 510015

☎ 86 (20) 8611-6100

ganzucanadaconsul@international.gc.ca

Hong Kong 🇭🇰

www.hongkong.gc.ca

Consulate General of Canada, 13th Floor,
One Exchange Square, 8 Connaught
Place, Central Hong Kong SAR

☎ 85 (2) 3719-4700

hkong-cs@international.gc.ca

Shanghai 🇨🇳

www.shanghai.gc.ca

Consulate General of Canada, Shanghai
Centre, West Tower, Suite 604, 1376
Nanjing Xi Lu, Shanghai 200040

☎ 86 (21) 3279-2800

shngi@international.gc.ca

COLOMBIA

www.colombia.gc.ca

Bogotá 🇨🇴

Embassy of Canada, Cra. 7, N°. 114-33,
Piso 14, Bogotá

☎ 57 (1) 657-9800

bgota@international.gc.ca

Cartagena ★

Consulate of Canada, Edificio Centro
Ejecutivo Bocagrande, Carrera 3,
N°. 8-129, Oficina N°. 1103, Cartagena

☎ 57 (5) 665-5838

honcartagena1@etb.net.co

COMOROS ISLANDS

See Tanzania

CONGO (BRAZZAVILLE)

See Congo (Kinshasa)

CONGO (KINSHASA) 🇨🇳

www.congo.gc.ca

Embassy of Canada, 17, Av. Pumbu,
Commune de Gombe, Kinshasa

☎ 243 898-950-310, -311, -312

kinshasa@international.gc.ca

COOK ISLANDS

See New Zealand

COSTA RICA 🇨🇷

www.costarica.gc.ca

Embassy of Canada, La Sabana Executive
Business Centre, Building N°. 5, 3rd Floor,
behind the Contraloría General de la
República, San José

☎ 506 2242-4400

sjcra@international.gc.ca

CÔTE D'IVOIRE 🇨🇮

www.abidjan.gc.ca

Embassy of Canada, Immeuble Trade
Centre, 23, Av. Nogues, Le Plateau,
Abidjan

☎ 225 20-30-07-00

abdjn@international.gc.ca

CROATIA 🇭🇷

www.croatia.gc.ca

Embassy of Canada, Prilaz Gjure Dezelica
4, 10000 Zagreb

☎ 385 (1) 488-1200, -1238

zagrb@international.gc.ca

CUBA

www.cuba.gc.ca

Guardalavaca ★

Consulate of Canada, Hotel Atlántico,
Suite 1, Guardalavaca, Holguín

☎ 53 (24) 430-320

consulate.gvaca@gmail.com

Havana 🇨🇺

Embassy of Canada, Calle 30, N°. 518,
esq. 7ma, Miramar, Havana

☎ 53 (7) 204-2516

havan-cs@international.gc.ca

Varadero ★

Consulate of Canada, Calle 13 e/Av. Primera y Camino del Mar, Varadero, Matanzas

☎ 53 (45) 61-2078
consulatevdero@gmail.com

CURAÇAO ★

Consulate of Canada, Maduro and Curiel's Bank, N.V., Plaza Jojo Correa 2-4, Willemstad (Punda)

☎ 599 (9) 466-1115, -1121

CYPRUS ★

Toll-free to Ottawa: 8009-6082
Consulate of Canada, 15 Themistocles Dervis St., 1066 Nicosia

☎ 357 (2) 2775-508
info@consulcanada.com.cy

CZECH REPUBLIC 🇨🇪

www.czechrepublic.gc.ca
Embassy of Canada, Muchova 6, 160 00 Prague 6

☎ 420 272-101-800
prgue@international.gc.ca

DENMARK

www.denmark.gc.ca
Copenhagen 🇩🇰
Embassy of Canada, Kristen Bernikowsgade 1, Copenhagen K., DK-1105

☎ 45 33-48-32-00
copen@international.gc.ca

Nuuk (Greenland)
Consulate of Canada, Air Greenland, Nuuk Airport, 3900 Nuuk

☎ 299 31-16-47, 34-34-30
lpdanielsen@airgreenland.gl

DJIBOUTI ★

Consulate of Canada, Place Lagarde, Djibouti

☎ 25 (3) 35-38-59, 35-59-50
georgalis@intnet.dj

DOMINICA

See Barbados

DOMINICAN REPUBLIC

www.dominicanrepublic.gc.ca
Puerto Plata ★
Consulate of Canada, Calle Villanueva N°. 8, Edificio Abraxas, Puerto Plata

☎ (809) 586-5761
canada.pop@gmail.com

Punta Cana
Office of the Embassy of Canada, Carretera Verón-Bávaro km 2½, Amstar Business Center, Building 4, Office 404, Punta Cana

☎ (809) 455-1730

Santo Domingo 🇩🇲

Embassy of Canada, Av. Winston Churchill 1099, Torre Citigroup en Acrópolis Center, 18th Floor Ensanche Piantini, Santo Domingo

☎ (809) 262-3100
sdmgo@international.gc.ca

EAST TIMOR

See Timor-Leste

ECUADOR

www.ecuador.gc.ca
Quito 🇪🇨
Embassy of Canada, Av. Amazonas N37-29 and Unión Nacional de Periodistas, Eurocenter Building, 3rd Floor, Quito

☎ 593 (2) 245-5499
quito@international.gc.ca

Guayaquil ★

Consulate of Canada, Avenida Francisco de Orellana, Number 234, Blue Towers Building, 6th Floor, Office 604, Guayaquil

☎ 593 (4) 511-7702 (poste. 101)
cancongye@gmail.com

EGYPT 🇪🇬

www.egypt.gc.ca
Embassy of Canada, 26 Kamel El Shenawy St., Garden City, Cairo

☎ 20 (2) 2791-8700
cairo-cs@international.gc.ca

EL SALVADOR 🇸🇻

www.elsalvador.gc.ca
Embassy of Canada, Centro Financiero Gigante, Tower A, Nivel Lobby 2, Alameda Roosevelt and 63 Av. Sur, Colonia Escalón, San Salvador

☎ 503 2279-4655, -4657, -4659
ssal@international.gc.ca

EQUATORIAL GUINEA ★

Consulate of Canada, Carretera del Seminario Mayor, Bata, Litoral, Apt. 598

☎ 240 222 56-26-55, 222 62-11-06
honconeg@yahoo.es

ERITREA ★

Consulate of Canada, Abeneh St. 745, House N°. 152/154, Tiravolo

☎ 291 (1) 18-64-90, 18-19-41
mkcca@tse.com.er

ESTONIA

www.estonia.gc.ca
Office of the Embassy of Canada, Toom Kooli 13, 2nd Floor, 15186 Tallinn

☎ 372 627 3310, -3311
tallinn@canada.ee

ETHIOPIA 🇪🇹

www.ethiopia.gc.ca
Embassy of Canada, Old Airport Area, Nefas Silk Lafto Sub City, Kebele 04, House N°. 122, Addis Ababa

☎ 251 (0) 11-371-3022
addis-cs@international.gc.ca

FIJI

See New Zealand

FINLAND 🇫🇮

www.finland.gc.ca
Toll-free to Ottawa: 990-800-2326-6831
Embassy of Canada, Pohjoisesplanadi 25B, 00100 Helsinki

☎ 358 (9) 228-530
hsnki@international.gc.ca

FRANCE

www.france.gc.ca
Lille ★
Consulate of Canada, 36 Av. Émile Zola, 59000 Lille

☎ 33 (3) 20-14-05-78
consulat.canada-lille@amb-canada.fr

Lyon ★
Consulate of Canada, rue Bourgelat, 69002 Lyon

☎ 33 (4) 72-77-64-07
consulat.canada-lyon@amb-canada.fr

Nice ★

Consulate of Canada, 2 Place Franklin, 06000 Nice

☎ 33 (4) 93-92-93-22
consulat.canada-nice@amb-canada.fr

Paris 🇫🇷

Embassy of Canada, 35 Av. Montaigne, 75008 Paris

☎ 33 (1) 44-43-29-00
paris-consulaire@international.gc.ca

Saint-Pierre et Miquelon

Consulate of Canada, 16 rue Jacques Debon, 97500 Saint-Pierre
☎ 508 41-55-10
consulat.canada-st_pierreetmiquelon@amb-canada.fr

Toulouse ★

Consulate of Canada, 10 rue Jules-de-Rességuier, 31000 Toulouse
☎ 33 (5) 61-52-19-06
consulat.canada-toulouse@amb-canada.fr

FRENCH GUIANA

See France, Paris

FRENCH POLYNESIA

See New Caledonia

GABON

Consulate of Canada, Quartier Batterie IV, Pont de Gué-Gué, first street behind the European Union, Libreville
☎ 241 44-29-65, 241 06-05-57-47
conhongab@gmail.com

GAMBIA 🏛️

British High Commission, 48 Atlantic Rd., Fajara, Banjul
☎ 220 449-5133
bhcbanjul@gamtel.gm

GEORGIA

See Turkey, Ankara

GERMANY

www.germany.gc.ca
Berlin 🇩🇪
Embassy of Canada, Leipziger Platz 17, 10117 Berlin
☎ 49 (30) 20-31-24-70
brlin-cs@international.gc.ca
Düsseldorf 🇩🇪
Consulate of Canada, Benrather Strasse 8, 40213 Düsseldorf
☎ 49 (211) 17-21-70
ddorf@international.gc.ca

Munich 🇩🇪

Consulate of Canada, Tal 29, 80331 Munich
☎ 49 (89) 21-99-57-0
munic@international.gc.ca

Stuttgart ★

Consulate of Canada, Lange Strasse 51, 70174 Stuttgart
☎ 49 (711) 22-39-67-8
stuttgart@canada.de

GHANA 🇬🇦

www.ghana.gc.ca
High Commission of Canada, 42 Independence Av., Accra
☎ 233 (302) 21-15-21, 22-85-55
accra@international.gc.ca

GREAT BRITAIN

See United Kingdom

GREECE

www.greece.gc.ca
Athens 🇬🇷
Embassy of Canada, 4, Ioannou Ghennadiou St., 115 21 Athens
☎ 30 (210) 727-3400
athns-cs@international.gc.ca

Thessaloniki ★

Consulate of Canada, 19, N. Kountouriotou St., 546 24, Thessaloniki
☎ 30 (231) 025-6350
petmezas_canada@thessalaw.gr

GREENLAND

See Denmark, Nuuk

GRENADA

See Barbados or call toll-free to Ottawa: 1-800-387-3124

GUADELOUPE

See Barbados

GUAM

See United States, San Francisco

GUATEMALA 🇬🇹

www.guatemala.gc.ca
Embassy of Canada, Edyma Plaza Building, 8th Floor, 13 Calle 8-44, Zona 10, Guatemala City
☎ 502 2363-4348
gtmla-cs@international.gc.ca

GUINEA

Consulate of Canada, Descente Plage Rogbané, Taouyah Corniche, Conakry
☎ 224 60 23-60-22;
224 64 44-81-17 (after hours)
laprade@yahoo.com

GUINEA-BISSAU

See Senegal

GUYANA 🇬🇾

www.guyana.gc.ca
High Commission of Canada, High and Young streets, Georgetown
☎ 592 227-2081, -2, -3, -4, -5
grgtn@international.gc.ca

HAITI 🇬🇩

www.haiti.gc.ca
Embassy of Canada, Delmas Rd., between Delmas 75 and 71, Port-au-Prince
☎ 509 2-812-9000
prnce@international.gc.ca

HAWAII

See United States of America, Honolulu

HOLY SEE (VATICAN CITY)

www.vatican.gc.ca
Toll-free to Ottawa: 00-800-2326-6831
Canadian Embassy to the Holy See, Via della Conciliazione 4/D, 00193 Rome
☎ 39 (06) 6830-7316, -7386, -7398
vatcn@international.gc.ca

HONDURAS

Embassy of Canada (Program Office), Centro Financiero Banexpo, 3rd Floor, Boul. San Juan Bosco, Colonia Payaqui, Tegucigalpa
☎ 504 (2) 232-4551
tgtpa@international.gc.ca

HONG KONG

See China, Hong Kong

HUNGARY 🇭🇺

www.hungary.gc.ca
Embassy of Canada, Ganz utca 12-14,
1027 Budapest
☎ 36 (1) 392-3360
bpest@international.gc.ca

ICELAND 🇮🇸

www.iceland.gc.ca
Toll-free to Ottawa: 800-8462
Embassy of Canada, 14 Tungata,
101 Reykjavik
☎ 354 575-6500
rkjvk@international.gc.ca

INDIA

www.india.gc.ca
Chandigarh
Consulate General of Canada, SCO 54
Sector 17-A, Chandigarh 160 017
☎ 91 (172) 505-0300
chadg-g@international.gc.ca
Chennai (formerly Madras) ★
Consulate of Canada, 18 (Old 24), 3rd
Floor, YAFA Tower, Khader Nawaz Khan
Rd., Nungambakkam, Chennai 600 006
☎ 91 (44) 2833-0888
cschn@gocindia.org

Kolkata (formerly Calcutta) ★
Consulate of Canada, c/o RPG Enterprises,
Duncan House, 31 Netaji Subhas Rd.,
Kolkata 700 001

☎ 91 (33) 2242-6820
ccklkta@rpg.in

Mumbai (formerly Bombay)
Consulate General of Canada, 6th Floor,
Fort House, 221 Dr. D.N. Rd., Mumbai
400 001
☎ 91 (22) 6749-4444
mbai@international.gc.ca

New Delhi 🇮🇳

High Commission of Canada, 7/8 Shantipath,
Chanakyapuri, New Delhi 110021
☎ 91 (11) 4178-2000
delhi.consular@international.gc.ca

INDONESIA

www.indonesia.gc.ca
Denpasar (Bali) 🏰
Consulate General of Australia, Jalan
Tantular N^o. 32, Renon Denpasar, Bali
☎ 62 (361) 241-1118
bali.congen@dfat.gov.au

Jakarta 🇮🇩

Embassy of Canada, World Trade Centre,
6th Floor, Jl. Jend Sudirman, Kav. 29,
Jakarta 12920
☎ 62 (21) 2550-7800
jkrta@international.gc.ca

IRAN 🇮🇷

www.iran.gc.ca
Embassy of Canada, 4 Shahid Sarfaraz
St., Ostad Motahari Av., Tehran 15868
☎ 98 (21) 8152-0000
teran@international.gc.ca

IRAQ

See Jordan

IRELAND 🇮🇪

www.ireland.gc.ca
Embassy of Canada, 7-8 Wilton Terrace,
Dublin 2
☎ 353 (1) 234-4000
consul.dublin@international.gc.ca

ISRAEL, THE WEST BANK AND GAZA

Toll-free to Ottawa: 014-800-2326-6831
Ramallah
www.westbankandgaza.gc.ca
Representative Office of Canada,
12 Mahfal St., Ramallah, West Bank
☎ 972 (2) 297-8430
rmlah@international.gc.ca
Tel Aviv 🇮🇱
www.israel.gc.ca
Embassy of Canada, 1 Nirim St.,
Entrance A, 4th Floor, Tel Aviv 67060, Israel
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taviv@international.gc.ca

ITALY

www.italy.gc.ca
Naples ★
Consulate of Canada, Via Carducci 29,
Naples 80121
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cancons.nap@tiscali.it
Padova ★
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25, Padova 35123
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consolatocanada.padova@virgilio.it
Rome 🇮🇹
Embassy of Canada, Via Zara 30,
Rome 00198
☎ 39 (06) 85-444-2911
rome.citizenservices@international.gc.ca

JAMAICA

www.jamaica.gc.ca
Kingston 🇯🇲
High Commission of Canada,
3 West Kings House Rd., Kingston 10
☎ (876) 926-1500
kngtn-cs@international.gc.ca

Montego Bay ★

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Montego Bay
☎ (876) 952-6198
cancon@cwjamaica.com

JAPAN

www.japan.gc.ca
Hiroshima ★
Consulate of Canada, c/o Chugoku
Electric Power Co. Inc., 4-33 Komachi,
Naka-ku, Hiroshima-shi, Hiroshima-ken,
730-8701
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Nagoya
Consulate of Canada, Nakato Marunouchi
Building, 6F, 3-17-6 Marunouchi, Naka-ku,
Nagoya-shi, Aichi-ken, 460-0002
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Sapporo ★

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Maruyama 2F, 26-1-3 Odori Nishi,
Chuo-ku, Sapporo, 060-0820
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Tokyo 🇯🇵
Embassy of Canada, 3-38 Akasaka
7-chome, Minato-ku, Tokyo, 107-8503
☎ 81 (3) 5412-6200
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JORDAN 🇯🇴

www.jordan.gc.ca
Embassy of Canada, Pearl of Shmeisani
Building, 4th Floor, Abdalhamed Shoman
St., Amman
☎ 962 (6) 520-3300
amman@international.gc.ca

KAZAKHSTAN 🇰🇿

www.kazakhstan.gc.ca
 Embassy of Canada, 6 Sary-Arka St.,
 Office #410, #420 Astana, 010000
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 almat@international.gc.ca

KENYA 🇰🇪

www.kenya.gc.ca
 High Commission of Canada, Limuru Rd.,
 Gigiri, Nairobi
 ☎ 254 (20) 366-3000
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KIRIBATI 🇰🇮

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KOREA

See South Korea or North Korea

KOSOVO

See Croatia

KUWAIT 🇰🇼

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 Embassy of Canada, Villa 24, Block 4, 24
 Al-Mutawakkal St., Da'ayyah, Kuwait City
 ☎ 965 2256-3025
 kwait@international.gc.ca

KYRGYZ REPUBLIC ★

Consulate of Canada, 189 Moskovskaya
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 canada_honcon@akipress.org

LAOS 🇱🇦

www.laos.embassy.gov.au
 Australian Embassy, KM4, Thadeua Rd.,
 Watnak Village, Sisattanak District,
 Vientiane
 ☎ 856 (21) 353-800
 austemb.laos@dfat.gov.au

LATVIA

www.latvia.gc.ca
 Embassy of Canada, 20/22 Baznicas St.,
 6th Floor, Riga LV-1010
 ☎ 371 6781-3945
 riga@international.gc.ca

LEBANON 🇱🇸

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 Building, 43 Jal El Dib Highway (seaside),
 Beirut
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 Beirut-CS@international.gc.ca

LESOTHO

See South Africa, Pretoria

LIBERIA

See Côte d'Ivoire

LIBYA 🇱🇮

www.libya.gc.ca
 Embassy of Canada, Al-Fateh Tower,
 Tower 1, 7th Floor, Tripoli
 ☎ 218 (21) 335-1633
 trpli@international.gc.ca

LIECHTENSTEIN

See Switzerland, Berne

LITHUANIA

www.lithuania.gc.ca
 Office of the Canadian Embassy,
 Business Centre 2000, Jogailos St. 4,
 7th Floor, Vilnius 01116
 ☎ 370 (5) 249-0950
 vilnius@canada.lt

LUXEMBOURG ★

www.luxembourg.gc.ca
 Toll-free to Ottawa: 800-23679
 Consulate of Canada, 15 rue Guillaume
 Schneider, L-2522 Luxembourg
 ☎ 35 (2) 262-70-570
 canada@pt.lu

MACAO

See China, Hong Kong

MACEDONIA ★

(known as Former Yugoslav Republic of
 Macedonia by UN and other international
 bodies)
 Consulate of Canada, Blagoj Davkov
 No. 2/1, 1000 Skopje
 ☎ 389 (2) 3225-630
 honcon@unet.com.mk

MADAGASCAR ★

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 Ankorondrano, Antananarivo 101
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 consulat.canada@moov.mg

MALAWI ★

Consulate of Canada, Accord Centre,
 M. Chipembere Highway, Blantyre-Limbe
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 kokhai@malawibiz.com

MALAYSIA

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Kuala Lumpur 🇲🇾
 High Commission of Canada, 17th Floor,
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 50400 Kuala Lumpur
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Penang ★

Consulate of Canada, 3007, Tingkat
 Perusahaan 5, Prai Industrial Park,
 13600 Prai, Penang
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MALDIVES

See Sri Lanka

MALI

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 Route de Koulikoro, Commune II, Bamako
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 bmakog@international.gc.ca

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 103 Archbishop St., Valletta VLT 09
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 canhcon@demajo.com

MARSHALL ISLANDS

See Micronesia

MARTINIQUE

See Barbados

MAURITANIA ★

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☎ 222 529-26-97, -98
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MAURITIUS ★

Consulate of Canada, 18 Jules Koenig St., c/o Blanche Birger Co. Ltd., Port Louis
☎ 230 212-5500
canada@intnet.mu

MEXICO

www.mexico.gc.ca
Toll-free to Ottawa: 001-800-514-0129

Acapulco ★

Consular Agency of Canada, Centro Comercial Marbella, Local 23, Prolongación Farallón s/n, Esq. Miguel Alemán, 39670 Acapulco, Guerrero
☎ 52 (744) 484-1305, 481-1349
acapulco@canada.org.mx

Cancún ★

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cncun@international.gc.ca

Guadalajara

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gjara@international.gc.ca

Mazatlán ★

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mazatlan@canada.org.mx

Mexico City 🇲🇽

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Monterrey

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monterrey@international.gc.ca

Oaxaca ★

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oaxaca@canada.org.mx

Playa del Carmen

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☎ 52 (984) 803-2411
crmen@international.gc.ca

Puerto Vallarta ★

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pvrrta@international.gc.ca

San José del Cabo ★

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Tijuana ★

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tijuana@canada.org.mx

MICRONESIA 🇲🇮

www.fsm.embassy.gov.au
Australian Embassy, H & E Enterprises Building, Kolonia, Pohnpei
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pphi.mail@dfat.gov.au

MOLDOVA

See Romania

MONACO

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☎ 377 97-70-62-42
consulat.canada-monaco@amb-canada.fr

MONGOLIA

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canada@mongolnet.mn

MONTENEGRO

See Serbia

MONTSERRAT

See Barbados

MOROCCO 🇲🇦

www.morocco.gc.ca
Embassy of Canada, 13 bis, Jaafar As-Sadik St., Agdal-Rabat
☎ 212 (537) 68 74 00
rabat@international.gc.ca

MOZAMBIQUE

www.mozambique.gc.ca
High Commission of Canada, Kenneth Kaunda Av., Maputo 1138
☎ 258 (21) 492-623
mputo@international.gc.ca

MYANMAR

See Burma

NAMIBIA ★

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canada@mweb.com.na

NAURU 🇳🇷

High Commission of Australia, MQ45 NPC OE, Aiwo District
☎ 674 444-3380
david.costa@dfat.gov.au

NEPAL

www.cconepal.org.np
Office of the Embassy of Canada, Lazimpat, Kathmandu
☎ 977 (1) 4415-193, -389, -391, -861, 4426-885, 4425-669, 4418-059
cco@canadanepal.org

NETHERLANDS 🇳🇱

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Toll-free to Ottawa: 00-800-2326-6831
Embassy of Canada, Sophialaan 7,
2514 JP The Hague
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hague@international.gc.ca

NEW CALEDONIA 🇳🇨

Australian Consulate General,
Immeuble Foch, 7th Floor, 19, Av. du
Maréchal Foch, Nouméa
☎ 687 272-414
consulate.noumea@dfat.gov.au

NEW ZEALAND 🇳🇿

www.newzealand.gc.ca
High Commission of Canada,
125 The Terrace, Wellington 6011
☎ 64 (4) 473-9577
wlgtn@international.gc.ca

NICARAGUA

Embassy of Canada (Program Office),
De Los Pipitos, two blocks west, Calle El
Nogal N°. 25, Colonia, Managua
☎ 505 2268-0433, -3323
mngua@international.gc.ca

NIGER

Office of the Embassy of Canada,
boul. Mali Béro, Niamey
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niamy@international.gc.ca

NIGERIA

www.nigeria.gc.ca
Abuja
High Commission of Canada, 15 Bobo St.
(off Gana St.), Maitama, Abuja
☎ 234 (09) 461-2900
abuja@international.gc.ca

Lagos 🇳🇮

Deputy High Commission of Canada,
4 Anifowoshe St., Victoria Island, Lagos
☎ 234 (1) 271-5650
lagos@international.gc.ca

Port Harcourt ★

Consulate of Canada, 15, Ahoada St.,
Rumuibekwe Housing Estate, Port Harcourt
☎ 234 (84) 890-903
phconsul2004@yahoo.com

NIUE

See New Zealand

NORTH KOREA 🇰🇵

www.sweden.gov.se/sb/d/4189/l/en/
pd/4189/e/3647
Swedish Embassy, Munsudong, Daehak
St., Taedonggang District, Pyongyang
☎ 850 (2) 381-7908, -7904, -7485
ambassaden.pyongyang@foreign.ministry.se

NORTHERN MARIANAS

See Australia, Canberra

NORWAY

www.norway.gc.ca
Toll-free to Ottawa: 00-800-2326-6831
Bergen
Consulate of Canada, P.O. Box 2439,
Solheimsviken, 5824 Bergen
☎ 47 55-29-71-30
honconbergen@canada.no

Oslo 🇳🇴

Embassy of Canada, Wergelandsveien 7,
0244 Oslo
☎ 47 22-99-53-00
oslo@international.gc.ca

OMAN ★

Consulate of Canada, Trade Links &
Services Building, Building 1738, Way
2728, Plot 127 CBD, Ruwi, Muscat
☎ 968 24-788-890
canconoman84@yahoo.com

PAKISTAN

www.pakistan.gc.ca
Islamabad 🇵🇰
High Commission of Canada, Diplomatic
Enclave, Sector G-5, Islamabad
☎ 92 (51) 208-6000
isbad-cs@international.gc.ca

Karachi ★

Consulate of Canada, c/o Beach Luxury
Hotel, Room 120, Moulvi Tamiz Uddin
Khan Rd., Karachi 0227
☎ 92 (21) 561-0685
honcon@avari.com

Lahore ★

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Siddiq Trade Centre, 72 Main Blvd.,
Gulberg, Lahore
☎ 92 (42) 578-1763
info@canconlhr.org.pk

PALAU

See Australia, Canberra

PANAMA 🇵🇦

www.panama.gc.ca
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Tower A, 11th Floor, Punta Pacifica,
Panama City
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panam@international.gc.ca

PAPUA NEW GUINEA 🇵🇬

www.png.embassy.gov.au
Australian High Commission, Godwit Rd.,
Waigani, NCD, Port Moresby
☎ 675 325-9333

PARAGUAY ★

Consulate of Canada, 3 Profesor Ramírez
at Juan de Salazar (between Perú and
Padre Pucheu), Asunción
☎ 595 (21) 227-207
honconpy@tigo.com.py

PERU 🇵🇪

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Embassy of Canada, Calle Bolognesi 228,
Miraflores, Lima 18
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lima@international.gc.ca

PHILIPPINES

www.philippines.gc.ca
Cebu ★
Consulate of Canada, 45-L Andres
Abellana St., Cebu City 6000
☎ 63 (32) 256-3320
canada-consulate-cebu@mozcom.com
Manila 🇵🇭
Embassy of Canada, 6th, 7th, and 8th
Floors, RCBC Plaza Tower 2, 6819 Ayala
Av., Makati City, Manila
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manil-cs@international.gc.ca

POLAND 🇵🇱

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Embassy of Canada, ul. Jana Matejki 1/5,
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PORTUGAL

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Faro ★

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Lisbon 🇵🇹

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196-200, 3rd Floor, 1269-121 Lisbon

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lsbon-consular@international.gc.ca

Ponta Delgada (Azores) ★

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Araujo, 94, 9500-040 Ponta Delgada,
São Miguel, Azores, , Azores

☎ 351 296-28-1488

honcompdl@az.netcabo.pt

PUERTO RICO ★

See United States of America, Puerto
Rico, or call toll-free to Ottawa:
1-888-772-6448

QATAR

See Kuwait

ROMANIA 🇷🇴

www.romania.gc.ca

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011411 Bucharest, Sector 1

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RUSSIA

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Moscow 🇷🇺

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Pereulok, Moscow, 119002

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Vladivostok ★

Consulate of Canada, 306-46
Verhneportovaya, Vladivostok 600003

☎ 7 (4232) 49-11-88

cbcrfe@rambler.ru

RWANDA 🇷🇼

Embassy of Canada (Program Office),
1534 Akagera St., Kigali

☎ 250 252-573-210, -278

kgali@international.gc.ca

SAINT KITTS AND NEVIS

See Barbados or call toll-free to Ottawa:
1-800-387-3124

SAINT LUCIA

See Barbados

SAINT MARTIN

See Barbados

SAINT-PIERRE ET MIQUELON

See France, Saint-Pierre et Miquelon

SAINT VINCENT AND THE GRENADINES

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1-800-387-3124

SAMOA 🇸🇲

www.samoa.highcommission.gov.au
Australian High Commission,
Beach Rd., Apia

☎ 68 (5) 23-411

SAN MARINO

See Italy, Rome

SÃO TOMÉ AND PRÍNCIPE

See Cameroon, Yaoundé

SAUDI ARABIA

www.saudiarabia.gc.ca

Jeddah ★

Consulate of Canada, Ali Reza Tower,
11th Floor, Medinah Rd., Jeddah

☎ 966 (2) 653-0597, -0434

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Riyadh 🇸🇦

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Riyadh

☎ 966 (1) 488-2288

ryadh@international.gc.ca

SENEGAL 🇸🇳

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Embassy of Canada, corner of Galliéni
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SERBIA 🇷🇸

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SEYCHELLES

See Tanzania

SIERRA LEONE

See Côte d'Ivoire

SINGAPORE 🇸🇬

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SINT MAARTEN

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SLOVAKIA

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SLOVENIA ★

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3/12th Floor, 1000 Ljubljana

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SOLOMON ISLANDS 🇸🇻

www.solomonislands.embassy.gov.au
 Australian High Commission, Corner
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SOMALIA

See Kenya

SOUTH AFRICA

www.southafrica.gc.ca
 Toll-free to Ottawa: 0800-992-773

Johannesburg

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 Cradock Place, 1st Floor, 10 Arnold Rd.,
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Pretoria 🇿🇦

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SOUTH KOREA

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Busan ★

Consulate of Canada, c/o Dongsung
 Chemical Corporation, 472 Shin Pyung-dong,
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Seoul 🇰🇷

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SPAIN

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Barcelona ★

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Málaga ★

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SRI LANKA 🇱🇰

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SUDAN 🇸🇩

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SURINAME

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SWAZILAND

See Mozambique

SWEDEN

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